

## Health and Safety Guide

## 健康與安全指南

**FAIRPHONE**

Fairphone 4 5G

# English Health and Safety

## Electrical safety

Please read these precautions carefully to ensure you are using your Fairphone 4 5G safely. The model name of your product is FP4.



### Audio properties and hearing precautions

Your Fairphone has two built-in speakers. The earpiece speaker is positioned at the top-center of the device, facing the front, and the loudspeaker is positioned at the bottom of the device, facing down. The earpiece speaker is meant to be used near your ear for certain functions like calling but can also play loud sound when the device is playing multimedia. You can also listen to audio using a headset (connected via the USB C port or Bluetooth). A headset is included in the box only in markets where this is compulsory.

Your Fairphone is capable of operating at high volumes. Prolonged headphone usage at high volumes can lead to hearing damage. Turn on the audio and check the volume before positioning it close to your ear. Aim to limit your exposure to the highest volume range. To prevent possible hearing damage, do not listen at high volume levels for long periods.

## Charging and battery

Charge your Fairphone with a USB type C cable and USB compatible charger – preferably one that is compatible with QC 3.0 (9Vdc, 3A), or another applicable mobile phone power adapter interoperability standard. Using damaged cables or chargers, or charging when moisture is present, can cause electric shock. When using a PC to charge your device, ensure that the PC is switched off prior to connecting your device for charging otherwise your PC or device may be damaged.

The battery icon in the top-right corner of your device indicates the battery level. When the device is charging, the icon will indicate the charging status. Charging has been completed when the battery icon displays 100%. You can find out more on how to maximise battery life in the support articles available on <https://support.fairphone.com>.

Only charge your device using a data cable or charger that follows the IEC/EN 62684 standard, like the one you can find on [www.fairphone.com/accessories-fp4](http://www.fairphone.com/accessories-fp4).

The use of incompatible accessories or spare parts may have serious consequences for your Fairphone. Your battery is a lithium-ion battery. Do not use this battery at high temperatures or expose it to excessive heat. Keep your Fairphone in a well-ventilated area when using or charging it. Use your device within the temperature range of -10C to +55C. Keep your Fairphone in a well-ventilated area when using or charging it. Do not charge the device when the environment temperature is above +40C.

Sustained exposure to high or low temperatures may have an effect on your device operation. If the device gets too warm, allow the device some time to cool down and avoid leaving your phone in direct sunlight.

If you need to replace your battery, ensure that it is an original Fairphone battery. For instructions on how to safely replace the battery, please check our Quick Start Guide. Please dispose of used batteries responsibly at a suitable electronic waste collection facility, as they contain materials which are hazardous to your health and the environment.



This symbol indicates a separate collection for batteries. Please consult with your municipality website should you need further clarification on the separate waste recycling programme.

### CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

Fairphone only supports and takes responsibility for batteries conforming with the FP4 model (Model Number: F4AC1), like the one you can find on <https://shop.fairphone.com/en/spare-parts>. Batteries not manufactured by Fairphone are not supported and may pose a risk to your device and to your health and safety. Usage of batteries which do not comply with regional,

national and international regulatory standards is strongly discouraged.

### **Fairphone replaceable parts**

Your Fairphone is designed to be easy to open and to repair, but please read these instructions carefully and use the replacement parts only as they were intended. Do not attempt to further disassemble the replacement parts; they are meant to be used as you get them when you order them. Keep your Fairphone replacement parts and other small parts away from children.

To ensure safe handling of your device, we advise you to consider the following points:

(i) Carefully review and follow the tutorials at [www.fairphone.com/tutorials-fp4](http://www.fairphone.com/tutorials-fp4). They serve as formative documents meant to guide you through the process of opening up your device.

### **Dangerous activities**

Your Fairphone is not intended to be used for activities where the failure of the device could lead to death, personal injury or severe environmental damage.

### **Choking hazard**

Some Fairphone accessories may present a choking hazard to small children. Keep these accessories away from small children.

## **Warranty**

This product is covered by the Fairphone Warranty. The Fairphone Warranty is a manufacturer warranty covering any manufacturing defects, including improper or inferior workmanship to materials, and design during the designated warranty period of 24 months for the mobile phone. This warranty does not include malfunctions or defects as a result of improper handling or normal wear and tear. For the full warranty and applicable warranty exclusions, please visit: [www.fairphone.com/legal](http://www.fairphone.com/legal).

The Fairphone Warranty does not replace, restrict, limit or otherwise affect your rights under consumer law. For more information regarding your local consumer laws, please contact your local consumer organization.

If you notice any defects or malfunctions in your product, please inform the Fairphone customer support team immediately. Failing to do so in a timely manner, may have an influence in how diligently the issue can be handled. Please contact us at: [www.fairphone.com/support](http://www.fairphone.com/support).

In addition to this manufacturing warranty, Fairphone offers a commercial warranty for Fairphone 4 5G customers who register via [www.fairphone.com/warranty](http://www.fairphone.com/warranty).

### **Applicable Law**

This warranty statement is subject to the laws of the Netherlands. All disputes arising in connection with the warranty shall be brought before a competent Dutch court. Nothing in this section affects your rights as a consumer to rely on mandatory provisions of local law.

### **Legal Information**

The essential Fairphone legal information about the use of your Fairphone 4 5G is available on the settings menu of your phone. To check this information:

### **Tap Settings**

Scroll down and tap "About phone"  
Tap Legal Information

For further legal information access: [www.fairphone.com/en/legal](http://www.fairphone.com/en/legal).

### **Privacy Policy**

Your privacy is important to Fairphone. Our privacy Policy describes how we gather, use and protect your personal information. Read more at [www.fairphone.com/en/legal](http://www.fairphone.com/en/legal).

You can find more information on secure data deletion and on the reset functions to restore the factory settings of your device, in the support articles available on [frphn.co/XgpCv](http://frphn.co/XgpCv) and [frphn.co/Al6XP](http://frphn.co/Al6XP).

## Legal Policies

Please be sure to read the extended Warranty, Terms and Conditions and the End User License Agreement at [www.fairphone.com/en/legal](http://www.fairphone.com/en/legal).

## Software

Fairphone provides mobile phones using the Android™ operating system with Google Mobile Services (GMS). For this operating system, Fairphone will provide software updates and fixes. Please note, Fairphone only provides support and fixes for unmodified, officially released software. If bugs or errors are identified, please contact Fairphone or refer to our known issues list to see the current development status: [www.fairphone.com/support](http://www.fairphone.com/support). Software is an essential aspect of the mobile phone and Fairphone will do all it can to provide you with timely software updates and fixes whenever possible and necessary. For third-party software, Fairphone depends on external parties to make updates available in a timely manner. You may not resell, sublicense, rent, lease, transfer, disclose or lend this software to any third party. You may not modify, alter, reverse engineer or decompile this software.

## Additional Information

### Returns

If you change your mind and want to return a product purchased through the Fairphone online store, you are entitled to do so within 14 calendar days from the delivery date without giving any reason and without penalty. To initiate a return and receive the return address, please contact the Fairphone customer support team. If you request a return via Customer Support, ensure the device is sent back within 14 calendar days from the date of your request. Be sure to return your product in the same condition as it was purchased, as you will be liable for the diminished value of the product(s). Please do not send your phone before receiving further instructions from our support agents. Shipping addresses will differ depending on your market.

If you purchased a product through one of our sales partners, please contact them directly regarding their return policy.

### Support

For additional information about configuring, using, updating and repairing your Fairphone, plus frequently asked questions, tutorials and our community forum, visit [www.fairphone.com/support](http://www.fairphone.com/support).

## Statement of compliance

Fairphone is compliant with the following European Union and UK legislation:

REACH (EC No 1907/2006) and its amendments: The Regulation on the registration, evaluation, authorization and restriction on the use of chemicals. The respective UK legislation as a result of Brexit is the REACH etc. (Amendment etc.) (EU Exit) Regulations 2020.



WEEE Directive (2012/19/EU): The Directive aims to reduce the impact of electronic waste and optimize its disposal, collection, reuse, recycling and recovery with strict environmental and health standards. Fairphone has registered with the respective authorities and enrolled in take-back schemes. The respective UK legislation as a result of Brexit is the Waste Electrical and Electronic Equipment Regulations 2013.

EU Directive on batteries and accumulators, waste batteries and accumulators (2006/66/EC) and its amendments: The Directive prohibits the use of hazardous substances such as mercury and cadmium in batteries. It also lays down rules for collection and recycling of batteries. The respective UK legislation as a result of Brexit is the Batteries and Accumulators (Placing on the Market) Regulations 2008.



In addition, the CE marking and the UKCA marking on the Fairphone indicates that Fairphone is compliant with the following EU and UK Legislation:

RoHS Directive (2011/65/EU) and its amendments and the respective UK legislation, the Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012.

RED Directive (2014/53/EU) and the respective UK legislation, the Radio Equipment Regulations 2017.



Specific Absorption Rate (SAR): Your Fairphone is designed not to exceed the exposure limits to radiofrequency emissions recommended by international guidelines. Your Fairphone meets applicable SAR limits of 2.0W/kg (head, body), 4.0W/kg (limb).

The specific SAR values for your Fairphone are: 0.494 W/Kg (head), and 0.993 W/Kg (body) and 2.916 W/Kg (limb). The Fairphone SAR was measured in a certified laboratory and is available at [www.fairphone.com/en/legal/regulatory-update-sar](http://www.fairphone.com/en/legal/regulatory-update-sar).

Body-worn SAR testing has been carried out at a separation distance of 0.5cm. To meet radiofrequency exposure guidelines, your Fairphone should be positioned at least this far away from the body.

This smartphone is cataloged as radio equipment subject to restrictions under the RED Directive (2014/53/EU), meaning that FP4 is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.

#### Restriction of Use

	UK		AD	AT	BE	BG	CH	CY	CZ	DE	DK
			EE	EL	ES	FI	FR	HR	HU	IE	IT
			LI	LT	LU	LV	MC	MT	NL	NO	PL
			PT	RO	SE	SI	SK	SM	VA	UK(NI)	

**In the European Union, this smartphone may operate within the following frequency bands (maximum power output by design is indicated):**

GSM 900 MHz: 33.50 dBm	5G NR n8: 25.00 dBm
GSM 1800 MHz: 30.50 dBm	5G NR n20: 25.00 dBm
UMTS band 1: 24.00 dBm	5G NR n28: 25.00 dBm
UMTS band 8: 24.50 dBm	5G NR n38: 24.50 dBm
LTE band 1: 24.00 dBm	5G NR n41: 24.50 dBm
LTE band 3: 24.00 dBm	5G NR n77: 24.50 dBm
LTE band 7: 24.50 dBm	5G NR n78: 27.00 dBm
LTE band 8: 25.00 dB	NFC 13.56 MHz: -16.66 dBμA/m @10m
LTE band 20: 25.00 dBm	Bluetooth 5.1: 12.31 dBm
LTE band 28: 25.00 dBm	WIFI 2.4Ghz: 17.82 dBm
LTE band 38: 24.50 dBm	WIFI 5G Band 1(5150-5250MHz): 14.79 dBm
LTE band 40: 24.50 dBm	WIFI 5G Band 2(5250-5350MHz): 13.96 dBm
5G NR n1: 24.50 dBm	WIFI 5G Band 3(5470-5725MHz): 14.00 dBm
5G NR n3: 24.50 dBm	WIFI 5G Band 4(5725-5850MHz): 12.94 dBm
5G NR n7: 24.50 dBm	

The 5GHz wireless LAN frequency band is restricted to indoor use only throughout the EU and UK.

#### Handling

Handle your Fairphone with care. It is made of metal, glass and plastic and has sensitive electronic components inside. Your Fairphone can be damaged if dropped, burned, punctured or crushed, or if it comes in contact with liquid. Do not use a damaged Fairphone, such as one with a cracked screen, as it may cause injury. If you are concerned about scratching the surface of your Fairphone, consider using a case or cover.

Please do not dispose of your Fairphone as unsorted municipal waste but at a suitable electronic waste collection facility. You are responsible for deleting all personal data from your Fairphone before disposing of it.

## Declaration of Conformity

Fairphone hereby declares that the radio equipment type Fairphone smartphone is in compliance with Directive EU Directive 2014/53/EU, RoHS

Directive (2011/65/EU) and UK RER 2017 (S.I. 2017/1206). The full text of the EU and UK declaration of conformity is available here: [www.fairphone.com/en/legal/declaration-of-conformity](http://www.fairphone.com/en/legal/declaration-of-conformity).

- To view the Regulatory information on this device, do the following:
1. From the Home screen, swipe up > Settings.
  2. On the Settings screen, tap > About phone > Regulatory information.

**Comes with the Google™ app and Google Chrome™**  
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## Safety Instructions

To reduce your device's transmission power, move to a location with the maximum number of bars (indicated by the number of bars displayed on the phone's screen). The transmission power is higher when you are inside a building, when you are far from a base station, or when there are obstacles between you and the base station. In an area with poor reception (e.g., tram, bus, elevator, or underground parking garage) or in a sector with poor network coverage, the phone boosts its transmission power, which subsequently increases the user's exposure level.

The bars shown on the phone's screen indicate how much power the phone is transmitting. The higher the number of bars, the stronger the signal that is being received. Use the phone where the reception is strongest, i.e. when the reception indicator is at its maximum. When the reception is not at its maximum, use text messaging instead.

### Hands-free, pedestrian, and earpiece kits

To reduce the head's exposure to radio waves, users are advised to use a wired or Bluetooth earpiece kit.

### Metal implants, pacemakers, and pregnancy

It is recommended to never operate a mobile phone near a pregnant woman's belly or within 20 cm of any metal implant, pacemaker, or similar device (please consult your doctor).

### Reasonable Use

Ensure reasonable use of your Fairphone device by children and adolescents by avoiding nighttime communications and limiting the frequency and duration of calls.

### Road Safety

Using your Fairphone in some circumstances may distract you and might cause a dangerous situation (for example, while driving a car). Ensure that you are aware of the road safety rules in your area and the specific prohibition or restriction on the use of mobile devices or headphones.

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## 繁體中文 健康與安全手冊

### 電氣安全

請仔細閱讀這些注意事項，以確保您安全使用 Fairphone 4 5G。您的產品型號名稱為 FP4。

### 音頻特性和聽力注意事項

您的 Fairphone 有兩個內置揚聲器。聽筒揚聲器位於設備的頂部中心，面向前方，揚聲器位於設備的底部，朝下。聽筒揚聲器旨在您的耳朵附近使用某些功能，例如通話，但也可以在設備播放多媒體時播放響亮的聲音。您還可以使用耳機（通過 USB C 端口或藍牙連接）收聽音頻。耳機僅在強制要求的市場中包含在包裝盒中。

您的 Fairphone 能運行高音量。長時間高音量使用耳機會導致聽力受損。在靠近耳朵之前打開音頻並檢查音量。旨在將您的曝光限制在最高音量範圍內。為防止可能的聽力損傷，請勿長時間以高音量收聽。

### 充電和電池

使用 USB C 型電纜和 USB 兼容充電器為您的 Fairphone 充電——最好是兼容 QC 3.0 (9Vdc, 3A) 或其他適用的手機電源適配器互操作性標準的充電器。使用損壞的電纜或充電器，或在潮濕的情況下充電，可能會導致觸電。使用 PC 為設備充電時，請確保在連接設備進行充電之前關閉 PC，否則可能會損壞您的 PC 或設備。

設備右上角的電池圖標指示電池電量。設備充電時，圖標會指示充電狀態。當電池圖標顯示100%時，充電完成。您可以在<https://support.fairphone.com>上的支持文章中找到有關如何最大限度延長電池壽命的更多訊息。

僅使用符合 IEC/EN 62684 標準的數據線或充電器為您的設備充電，如您可以在 [www.fairphone.com/accessories-fp4](http://www.fairphone.com/accessories-fp4) 上找到的那種。

使用不兼容的配件或備品可能會對您的 Fairphone 造成嚴重後果。您的電池是鋰離子電池。請勿在高溫下使用此電池或將其暴露在過熱的環境中。使用或充電時，請將 Fairphone 放在通風良好的地方。在  $-10^{\circ}\text{C}$  至  $+55^{\circ}\text{C}$  的溫度範圍內使用您的設備。使用或充電時，請將 Fairphone 放在通風良好的地方。請勿在環境溫度高於  $+40^{\circ}\text{C}$  時為設備充電。

持續暴露在高溫或低溫下可能會影響您的設備操作。如果設備過熱，請讓設備冷卻一段時間，並避免將手機置於陽光直射下。

如果您需要更換電池，請確保它是原裝 Fairphone 電池。有關如何安全更換電池的說明，請查看我們的快速入門指南。請在合適的電子廢物收集設施中負責任地處理廢舊電池，因為它們含有對您的健康和環境有害的材料。



此符號表示單獨收集電池。如果您需要進一步說明單獨的廢物回收計劃，請諮詢您的市政網站。

#### 警告

更換不正確類型的電池有爆炸風險。按照說明處理用過的電池。

Fairphone 僅支持並負責符合 FP4 型號 (型號: F4AC1) 的電池，例如您可以在<https://shop.fairphone.com/en/spare-parts>上找到的電池。不支持非 Fairphone 製造的電池，這些電池可能會對您的設備以及您的健康和構成風險。強烈建議不要使用不符合地區、國家和國際法規標準的電池。

#### Fairphone 可更換部件

您的 Fairphone 設計為易於打開和維修，但請仔細閱讀這些說明並僅按預期使用更換部件。不要試圖進一步拆卸更換零件；它們旨在您訂購時使用。讓您的 Fairphone 更換部件和其他小

部件遠離兒童。

為確保安全處理您的設備，我們建議您考慮以下幾點：

(i) 仔細查看並遵循以下教程：[www.fairphone.com/tutorials-fp4](http://www.fairphone.com/tutorials-fp4)。它們充當形成性文件，旨在指導您完成打開設備的過程。

(ii) 確保您擁有正確的工具來取出或安裝新的備件。在沒有正確工具的情況下取出和安裝設備的新備件可能會造成損壞。如果發生這種情況，您的保修將不適用。我們建議僅使用飛利浦 00 螺絲刀卸下螺絲。斷開可更換部件的連接器時，請勿使用任何鋒利的工具。

(iii) 如果您決定通過自行維修更換部件，請注意，有時可能不是特定的可更換部件有缺陷，並且您的設備可能由於軟件問題等其他原因而無法正常運行。因此，更換零件可能無法解決您的問題。如果您不確定，請聯繫我們的客戶支持。如果您需要更多支持，可以通過<http://www.fairphone.com/support>聯繫我們

Fairphone 僅支持通過 Fairphone 或授權的第三方供應商直接購買的可更換部件。

#### 爆炸區域

請勿在任何可能爆炸的區域 (例如加油區域) 或空氣中含有化學物質或顆粒 (例如穀物、灰塵或金屬粉末) 的區域充電或使用您的 Fairphone。遵守所有標誌和指示。

#### 比吸收率 (SAR)

比吸收率 (SAR) 測量人體暴露於一系列電子設備 (如手機) 的射頻輻射。盡量減少接觸的最佳方法是使用免提耳機。帶有金屬部件的手機外殼可能會以未經測試或認證的方式改變設備的射頻性能，包括其是否符合射頻暴露準則。儘管此設備已經過測試以確定每個頻段的 SAR，但並非所有頻率都適用於所有區域。頻段取決於您的服務提供商的無線網絡和您連接到的漫遊網絡

#### 射頻干擾

儘管您的 Fairphone 的設計、測試和製造均符合射頻發射法規，但此類發射可能會對其他電子設備的操作產生負面影響，從而導致它們發生故障。確保您遵守特定位置 (例如醫院、飛機、服務站、學校等) 的特定使用限制。在禁止使用的地方關閉 Fairphone 或使用飛行模式禁用 Fairphone 的無線發射器，例如在飛機上旅行時，或噤聲局要求這樣做時。嚴格遵守在有爆炸危險的場所使用手機的規定，例如加油站、化工廠或爆破帽。

## 醫療設備

您的 Fairphone 包含發射電磁場的無線電，可能會干擾植入的醫療設備，例如人工耳蝸、心臟起搏器、心臟除顫器、胰島素泵、神經刺激器等。為避免潛在的干擾，我們建議保持大約 20 厘米 (7.8 英寸) 的距離在您的 Fairphone 和您或其他人的植入式醫療設備之間。Fairphone 建議在植入起搏器的身體一側對面的耳朵上使用您的設備，以增加起搏器和設備之間的距離。如果您有心臟起搏器，請避免將 Fairphone 放在胸前的口袋中，並在使用電話時 (例如通話期間) 保持建議的距離。如果您懷疑有任何干擾，請立即關閉您的 Fairphone 並諮詢您的醫生。如果您有任何其他您認為可能受 Fairphone 影響的疾病 (例如癲癇發作、昏厥、眼睛疲勞或頭痛)，請在使用 Fairphone 之前諮詢您的醫生。請諮詢您的醫生以確定您的 Fairphone 的操作是否會干擾您的醫療設備的操作。

## 心臟安全

作為預防措施，請勿將手機放在心臟、腋下、臀部或下腹部的高度或靠著心臟、腋下、臀部或下腹部。

## 重複運動

當您進行重複性活動 (例如打字) 時，您的手、手臂、手腕、肩膀、頸部或身體其他部位可能會偶爾感到不適。如果您感到不適，請停止使用 Fairphone 並諮詢您的醫生。

## 危險活動

您的 Fairphone 不適用於設備故障可能導致死亡、人身傷害或嚴重環境破壞的活動。

## 窒息的危險

某些 Fairphone 配件可能會對小孩造成窒息危險。讓這些配件遠離小孩。

## 保修單

本產品在 Fairphone 保修範圍內。Fairphone 保修是一種製造商保修，涵蓋手機指定保修期內 24 個月內的任何製造缺陷，包括材料的不當或劣質工藝和設計。本保修不包括由於處理不當或正常磨損而導致的故障或缺陷。有關完整的保修和適用的保修排除，請訪問：  
[www.fairphone.com/legal](http://www.fairphone.com/legal)

Fairphone 保修不會取代、限制或以其他方式影響您在消費者法下的權利。有關您當地消費者法律的更多訊息，請聯繫您當地的消費者組織。

如果您發現您的產品有任何缺陷或故障，請立即通知 Fairphone 客戶支持團隊。未能及時這樣做，可能會影響處理問題的認真程度。請通過以下方式聯繫我們：[www.fairphone.com/support](http://www.fairphone.com/support)

除此製造保修外，Fairphone 還為通過[www.fairphone.com/warranty](http://www.fairphone.com/warranty) 註冊的 Fairphone 4 5G 客戶提供商業保修。

## 適用法律

本保修聲明受荷蘭法律的約束。與保修有關的所有爭議均應提交給有管轄權的荷蘭法院。本節中的任何內容均不影響您作為消費者依賴當地法律強制性規定的權利。

## 法律訊息

有關使用 Fairphone 4 5G 的基本 Fairphone 法律訊息可在手機的設置菜單中找到。要檢查此訊息：

### 點擊設置

向下滾動並點擊“關於手機”

點擊法律訊息

如需更多法律訊息，請訪問：[www.fairphone.com/en/legal](http://www.fairphone.com/en/legal)。

## 隱私政策

您的隱私對 Fairphone 很重要。我們的隱私政策描述了我們如何收集、使用和保護您的個人訊息。訪問[www.fairphone.com/en/legal](http://www.fairphone.com/en/legal)了解更多訊息。

您可以在 [frphn.co/XgpCv](http://frphn.co/XgpCv) 和 [frphn.co/AI6XP](http://frphn.co/AI6XP) 上的支持文章中找到有關安全數據刪除和恢復設備出廠設置的重置功能的更多訊息。

## 法律政策

請務必閱讀[www.fairphone.com/en/legal](http://www.fairphone.com/en/legal)上的延長保修、條款和條件以及最終用戶許可協議。

## 軟件

Fairphone 提供使用帶有 Google 移動服務 (GMS) 的 Android™ 操作系統的手機。對於此操作系統，Fairphone 將提供軟件更新和修復。請注意，Fairphone 僅為未經修改的正式發佈軟件提供支持 and 修復。如果發現錯誤或錯誤，請聯繫 Fairphone 或參考我們的已知問題列表以查看當前



開發狀態：[www.fairphone.com/support](http://www.fairphone.com/support)。軟件是手機的重要組成部分，Fairphone 將盡其所在可能和必要的情況下為您提供及時的軟件更新和修復。對於第三方軟件，Fairphone 依賴外部方及時提供更新。

您不得向任何第三方轉售、再許可、出租、轉讓、披露或出借本軟件。您不得修改、更改、反向工程或反編譯此軟件。

## 附加訊息

### 退貨

如果您改變主意並想要退回通過 Fairphone 在線商店購買的產品，您有權在交貨日期後的 14 個日曆日內這樣做，無需提供任何理由，也不會受到處罰。要發起退貨並接收退貨地址，請聯繫 Fairphone 客戶支持團隊。如果您通過客戶支持請求退貨，請確保在您提出請求之日起 14 個日曆日內將設備寄回。請務必以與購買時相同的狀態退回您的產品，因為您將對產品貶值的價值負責。在收到我們支持代理的進一步指示之前，請不要發送您的手機。送貨地址會因您的市場而異。

如果您通過我們的銷售合作夥伴之一購買了產品，請直接與他們聯繫以了解他們的退貨政策。


### 支持

有關配置、使用、更新和維修 Fairphone 的更多訊息，以及常見問題、教程和我們的社區論壇，請訪問[www.fairphone.com/support](http://www.fairphone.com/support)。

## 符合性聲明

Fairphone 符合以下歐盟和英國法規：

REACH (EC No 1907/2006) 及其修正案：關於化學品使用的註冊、評估、授權和限制的法規。英國脫歐導致的相應英國立法是 2020 年 REACH 等 (修訂等) (歐盟退出) 條例。

 WEEE 指令 (2012/19/EU)：該指令旨在減少電子廢物的影響，並按照嚴格的環境和健康標準優化其處置、收集、再利用、回收和回收。Fairphone 已在相關部門註冊並參與了回收計劃。英國脫歐導致的相應英國立法是 2013 年廢棄電氣和電子設備法規。

歐盟關於電池和蓄電池、廢舊電池和蓄電池的指令 (2006/66/EC) 及其修正案：該指令禁止在電池中使用汞和鎘等有害物質。它還制定了收集和回收電池的規則。英國脫歐導致的相應英國立法是 2008 年電池和蓄電池 (投放市場) 條例。



此外，Fairphone 上的 CE 標誌和 UKCA 標誌表明 Fairphone 符合以下歐盟和英國立法：

RoHS 指令 (2011/65/EU) 及其修正案和相應的英國立法，2012 年電氣和電子設備法規中限制使用某些有害物質。

RED 指令 (2014/53/EU) 和相應的英國立法，2017 年無線電設備法規。

特定吸收率 (SAR)：您的 Fairphone 設計為不超過國際標準則推薦的射頻輻射暴露限制。您的 Fairphone 符合歐盟 2.0W/kg (頭部、身體)、4.0W/kg (肢體) 的適用 SAR 限制。

Fairphone 的歐盟 SAR 值為：0.494 W/Kg (頭部)、0.993 W/Kg (身體) 和 2.916 W/Kg (肢體)。Fairphone SAR 是在經過認證的實驗室中測量的，可在 [www.fairphone.com/en/legal/regulatory-update-sar/](http://www.fairphone.com/en/legal/regulatory-update-sar/)

已在 0.5cm 的間隔距離下進行了穿戴式 SAR 測試。為滿足射頻暴露指南，您的 Fairphone 應放置在離身體至少這麼遠的位置。

該智能手機被歸類為無線電設備，受 RED 指令 (2014/53/EU) 的限制，這意味著 FP4 僅限在 5150 至 5350 MHz 頻率範圍內工作時在室內使用。

### 處理

小心處理您的 Fairphone。它由金屬、玻璃和塑料製成，內部裝有敏感的電子元件。如果您的 Fairphone 跌落、燒毀、刺破或壓碎，或者與液體接觸，則可能會損壞您的 Fairphone。請勿使用損壞的 Fairphone，例如屏幕破裂的手機，因為它可能會造成傷害。如果您擔心刮傷 Fairphone 的表面，請考慮使用保護套或保護套。

請不要將您的 Fairphone 作為未分類的城市垃圾處理，而是在合適的電子垃圾收集設施中處理。您有責任在處理之前從您的 Fairphone 中刪除所有個人數據。

## 符合性聲明

Fairphone 特此聲明，無線電設備類型 Fairphone 智能手機符合 Directive EU Directive 2014/53/EU、RoHS

指令 (2011/65/EU) 和英國 RER 2017 (SI 2017/1206)。歐盟和英國符合性聲明的全文可在此處獲得：

[www.fairphone.com/en/legal/declaration-of-conformity/](http://www.fairphone.com/en/legal/declaration-of-conformity/)

## 電子標籤

要查看此設備的法規訊息，請執行以下操作：

1. 在主屏幕中，向上滑動 > 設置。
2. 在設置屏幕上，點擊 > 關於手機 > 法規訊息。

隨附 Google™ 應用程序和 Google Chrome™  
Google 和 Android 是 Google LLC 的商標。

## 安全須知

要降低設備的傳輸功率，請移動到條數最多的位置（由手機屏幕上顯示的條數表示）。

當您在建築物內、遠離基站或與基站之間有障礙物時，發射功率較高。在接收不良的區域（例如電車、公共汽車、電梯或地下停車場）或網絡覆蓋較差的區域，手機會提高其發射功率，從而增加用戶的暴露水平。

手機屏幕上顯示的條形表示手機正在傳輸的電量。條數越多，接收到的信號越強。在接收信號最強的方使用手機，即接收指示燈處於最大值時。當接收量未達到最大值時，請改用短信。

### 免提、行人和聽筒套件

為減少頭部接觸無線電波，建議用戶使用有線或藍牙耳機套件。

本電池如果更換不正確會有爆炸的危險  
請依製造商說明書處理用過之電池

使用過度恐傷害視力

減少電磁波影響，請妥適使用

應避免影響附近雷達系統之操作。



取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前述合法通信，指依電信管理法規定作業之無線電通信。低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

使用30分鐘請休息10分鐘。

未滿2歲幼兒不看螢幕，2歲以上每天看螢幕不要超過1小時

當手機雙SIM卡同時插入使用時PWS接收系統以4G為主；若雙卡皆使用3G時，則以3G接收為主

臺灣SAR標準值為：2 W/kg，送測產品實測值為：0.438 W/kg

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